



Wine Club Member Policies

1. CALIVENCE Wine Club shipments will be sent automatically four times a year. Each shipment will be billed to the credit card provided on your application. If any changes need to be made to the shipping or billing information, those changes are to be made prior to the charge date of each shipment.
2. We only ship wine in weather between 35-80 degrees Fahrenheit along the route from our winery to your destination to preserve the integrity of the CALIVENCE wine.
3. 3- and 6-bottle members get 12 complimentary tastings per year; 12-bottle members get 24 complimentary tastings per year at CALIVENCE Wine Tasting Bar + Bistro, located at 419 West Main Street in Fredericksburg, Texas. Tastings are offered per individual guest, per visit. For example, if your membership includes tastings for four guests but only two guests are present, you will receive two complimentary tastings for that visit. Complimentary tastings are not available for Curated Flights or Private Wine Tastings at CALIVENCE Haus.
4. When three bottles are purchased on the same day, one tasting flight will be complimentary. This offer does not apply to Curated Flights.
5. All wine club benefits, policies, and offerings are subject to change at any time without prior notice.
6. Guests must be 21 years of age or older to be a wine club member.
7. After receiving two shipments, CALIVENCE Wine Club members can cancel at any time in the online portal. If a membership is cancelled prior to accepting the second shipment, a \$100 fee may incur. If a membership is cancelled within two weeks of a shipment date, the final shipment and charges may proceed as scheduled.
8. Members must be present to receive member benefits, and membership is non-transferable.
9. CALIVENCE reserves the right to request additional information, terminate wine club membership at any time for any reason, or change policies and membership benefits at any time.
10. 3- and 6-bottle members are responsible for all shipping fees; 12-bottle members enjoy free shipping.
11. Federal law states that all alcohol deliveries must be signed for by someone 21 years of age or older. The carrier may not leave your wine without this signature; it is the responsibility of the member to provide CALIVENCE with an address where an adult is reasonably available to sign and receive wine packages.
12. Please inform CALIVENCE of any changes including shipping address, credit card information, etc., at least two weeks prior to a wine shipment.
13. Additional shipping fees resulting from unreported changes of address, non-delivery, and forwarding of packages may be charged to the member.
14. The carrier may attempt to deliver your shipment three times. After the third attempt, the package may be returned to CALIVENCE. In this situation, we will be happy to reshipe it to you, and the shipping charges may be incurred as well as a \$25 return fee.
15. Re-directed or refused shipments are subject to a \$25 fee.